180862

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Karen Higgs Manager Tariffs

windstream.

Date: July 19, 2006

Mr. Charles Terreni Chief Clerk and Administrator South Carolina Public Service Commission 101 Executive Center Drive Columbia SC 29210

Dear Mr. Terreni:

CC:

Attached please find an original + 2 copies of the Windstream Communications, Inc. Telecommunications Services Tariff, in accordance with the name change approved in Docket 2005-399-C. ALLTEL Holding Corporate Services, Inc. is now operating under the name Windstream South Carolina, Inc.

This is an original issue tariff, with the name change only. No changes were made to regulations, services, or rates. This filing cancels the ALLTEL Holding Corporate Services, Inc. Telecommunications Services Tariff.

The company requests that this filing become effective on July 17, 2006, in accordance with the order approving the name change, filed July 12, 2006 and per discussions with Joe Rogers of the Office of Regulatory Staff. Please call me at 501-748-6655 if you have any questions regarding this filing.

Sincerely,

Karen Higgs

Mr. C. Dukes Scott, Executive Director, Office of Regulatory Staff

#### TITLE SHEET

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Windstream Communications, Inc., ("Company") with principal offices at 4001 Rodney Parham Road, Little Rock, Arkansas 72212. This tariff applies to services furnished within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission, and copies may be inspected during normal business hours at the Company's principal place of business.

This tariff cancels and replaces the Alltel Holding Corporate Services, Inc. SC Tariff No. 1.

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# CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

#### None

#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

С	-	Change in Regulation, but No Change in Rate or Charge
D	-	Delete or Discontinue
I	-	Change Resulting in an Increase in Rate or Charge
M	-	Moved from Another Tariff Location Without Change
N	-	New
R	-	Change Resulting in a Reduction in Rate or Charge
Т	-	Change in Text, but No Change in Rate or Regulation

### TARIFF FORMAT

- A. **Sheet Numbering** Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the South Carolina Public Service Commission ("SCPSC"). For example, the 4th revised sheet cancels the 3rd revised sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next highest level.

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a)

2.1.1.A.1.(a).I

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ISSUED BY: Vice President

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## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to the carrier's location or switching center.

**Aggregator** - Any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services. An aggregator is also both an Authorized User and a Customer.

**Application for Service** - A standard order form which includes all pertinent billing, technical and other descriptive information which will enable the carrier to provide the communication service as required.

**Authorization Code** - A numerical code, one or more of which are assigned to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Authorized User** - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

**Billed Party** - The party responsible for payment of charges applicable to intrastate calls placed using the carrier's services.

**Busy Line Interruption** - A service that provides operator interruption of voice conversation in progress on a called line.

**Busy Line Verification** - A service that provides operator assistance in determining if a called line is in use.

**Commission or SCPSC** - The term "Commission" or "SCPSC" refers to the South Carolina Public Service Commission.

Company or Carrier - Windstream Communications, Inc.

Credit Card Call - A direct dialed or operator assisted call for which charges are billed not to the originating telephone number, but to a credit card, LEC or interexchange carrier calling card.

## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to but not including 5:00 p.m., local time Monday through Friday.

**Direct Dialed Call** - A telephone call which is automatically completed and billed to the telephone number from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

**End User** - The term "end user" denotes an individual who places and/or accepts calls placed over the carrier's services. The end user may or may not be directly responsible for billing of calls, depending upon the payment method selected by the end user.

Evening - From 5:00 p.m. up to but not including 11:00 p.m., local time Sunday through Friday.

**Holiday** - The Company's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. No holiday discounts are included.

**Local Call** - Arry call which, if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

**Local Exchange Carrier (LEC)** - A telephone company which provides local telephone service to customers within a defined exchange.

**Measured Charge** - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed call.

**Measured Use Service** - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed call.

### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Message Telecommunications Service (MTS)** - Regular telephone service comprised of direct dial and operator-assisted calls. Basic long distance service.

**Mileage** - Airline miles between calling areas. The airline mileage distance between the origination and termination of a telephone call.

**Night/Weekend** - From 11:00 p.m. up to but not including 8:00 a.m., local time Sunday through Friday, and 8:00 a.m. up to but not including 5:00 p.m. local time Saturday.

**Operator-Assisted Call** - a telephone connection completed through the use of the Company's Operator Services.

**Operator Services** - Any telecommunication service initiated from a customer location that includes, as a component, any automatic or live assistance to a customer or its authorized user to arrange for billing or completion, or both, of a telephone call through a method other than:

- (1) automatic completion with billing to the telephone from which the call originated; or
- (2) completion through an access code used by an authorized user, with billing to an account previously established with a carrier by the authorized user.

**Operator Station Calls** - An operator-assisted call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached.

Payphone Surcharge – A surcharge that applies to completed intrastate, interstate and international long distance calls placed from any domestic payphone used to access the Company's services. This includes calling card service, toll-free service, and prepaid calling card service. The Payphone Surcharge is in addition to any other applicable service charges or surcharges. The Payphone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for the service by inserting coins during the progress of the call.

**Payment Method** - The manner which the customer designates as the means of billing charges for calls using the Company's service.

### **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Person-to-Person Calls** - An operator assisted call which is placed under the stipulation that the caller will speak only to a specific called party or to a specified extension or office. Such a call is not completed until either the specific party named by the caller is contacted, or the caller agrees to speak to a different party. The caller must arrange with the operator to make a person-to-person call; otherwise, all calls will be treated as operator station calls.

**Points of Presence (POP)** - Point-of-Presence is the physical point where the LEC facilities and the carrier's facilities interconnect or where the T-1.5 digital facility interconnects with the carrier's facilities.

**Service Agreement** - Company's standard form for the ordering and acceptance of a customer's request for and commitment to take the Company's service offerings pursuant to this tariff.

**Switched Access** - If the customer's location has a transmission line that is switched through the LEC to reach the carrier's POP, the access is considered switched access.

**Telecommunications** - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

**Third-Party Call** - An operator assisted call for which charges are billed no to the originating number, but to another telephone number which is neither the originating nor the terminating telephone number.

**Toll Call** - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

## **SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Travel Card Service** - A billing mechanism which enables a subscriber or customer to access the services of the carrier while away from home or office.

**Underlying Carrier** - A variety of telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of customer telecommunications traffic within South Carolina.

### **SECTION 2 - RULES AND REGULATIONS**

### 2.1 Undertaking of Company

- 2.1.1. Company's services and facilities are furnished for intrastate communications originating at specified points within the State of South Carolina under the terms of this tariff.
  - 2.1.1.A. The Company provides intrastate long distance message telecommunications service in accordance with the terms and conditions set forth in this tariff.
  - 2.1.1.B. With respect to operator-assisted calls, the Company shall
    - (a) Identify itself, audibly and distinctly, to the authorized user at the beginning of each telephone call and a second time before the authorized user incurs any charge for the call;
    - (b) Permit the authorized user to terminate the telephone call at no charge before the call is connected;
    - (c) Disclose immediately to the authorized user, upon request and at no charge to the authorized user, a quote of its rates or charges for the call; the methods by which such rates or charges shall be collected; and the methods by which complaints concerning such rates, charges, or collection practices will be resolved.

## **SECTION 2 - RULES AND REGULATIONS**

### 2.1 Undertaking of Company

- 2.1.1.C. Intrastate long distance message telecommunications service is offered to residential and business customers of the Company to provide direct dialed and operator assisted calls places between points in the United States. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.
- 2.1.2. Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to Company's point-of-presence. Company's services are provided on a monthly basis, unless ordered on a longer term basis, and are available twenty-four hours per day.

#### 2.2 Limitations

2.2.1. Service is offered subject to the availability of facilities and the provisions of this tariff. The Company will (1) determine which of its service components shall be used and (2) make modifications to those components at its option.

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ISSUED BY: Vice President

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### **SECTION 2 - RULES AND REGULATIONS**

#### 2.2 Limitations

- 2.2.2. Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3. All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of the service of facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use of location of the service or facilities.
- 2.2.4. Prior written permission from the Company is required before any assignment or transfer.

  All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5. The Company reserves the right to refuse service to customers without incurring liability
  - (A) for nonpayment of any sum owing to the Company;
  - (B) for insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, credit card numbers or prearranged account code numbers;
  - (C) for any violation by a customer related to the request for such service of either the provisions of this tariff or any laws, rules,

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### **SECTION 2 - RULES AND REGULATIONS**

#### 2.2 Limitations

- 2.2.5. The Company reserves the right to refuse service to customers without incurring liability
  - (C) regulations, or policies;
  - (D) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service;
  - (E) if the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services.

### 2.3 Liabilities of the Company

2.3.1. Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

### **SECTION 2 - RULES AND REGULATIONS**

### 2.3 Liabilities of the Company

- 2.3.2. Company shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission or the customer in connection with any service or facility provided by the Company.
- 2.3.3. Company is not liable for any act, omission or negligence of any local exchange carrier or other provider whose facilities are used concurrently in furnishing any portion of the services received by the customer, or for the unavailability of or delays in the furnishing of any services or facilities which are provided by any local exchange carrier. Should the Company employ the service of any other common carrier in furnishing the services provided to the customer, the Company's liability will be limited according to the provisions of section 2.3.1 above.
- 2.3.4. Acceptance of the liability provisions contained in this tariff by the Commission does not constitute its determination that the limitation of liability imposed by the Company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the

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### **SECTION 2 - RULES AND REGULATIONS**

exculpatory provisions of the tariff.

- 2.4 Cancellation or Interruption of Services
  - 2.4.1. Interruption of Lease Facilities Service
    - 2.4.1.A. Credit allowance for the interruption of leased facilities service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in section 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer and connected to the Company's facilities.
    - 2.4.1.B. For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours.
    - 2.4.1.C. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

### **SECTION 2 - RULES AND REGULATIONS**

### 2.4 Cancellation or Interruption of Services

2.4.1.D. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula

Credit = A x B

720

"A" = outage time in hours

"B" = total monthly charge for affected facility

- 2.4.2. Without incurring liability, the Company may discontinue services to a customer or to a particular customer location, or may withhold he provision of ordered or contracted services under the following conditions:
  - (A) for nonpayment of any sum due the Company for more than thirty days after issuance of the bill for the amount due;
  - (B) for violation of any provisions of this tariff;
  - (C) for violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's services; or
  - (D) By reason of any order or decision of a court having competent jurisdiction, public service commission, federal regulatory body, or other governing authority prohibiting the Company from furnishing its services.

## **SECTION 2 - RULES AND REGULATIONS**

#### **Cancellation or Interruption of Services** 2.4

2.4.3. Customer's Liability in the Event of Denial of Access to Service by the Company

In the event customer's service is disconnected by the Company for any of the reasons stated in section 2.4.2, customer shall be liable for all unpaid charges due and owing to the Company associated with the service. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the service offering received by the customer.

- 2.4.4. Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the customer's and/or Company's equipment and facilities, and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.4.5. Service may be discontinued by the Company, without notice to the customer, by blocking traffic to certain points, or by blocking calls using certain customer authorization codes when the Company deems it necessary to take action to prevent unlawful use of its service. The Company may restore service as soon as it can be provided without undue risk.
- 2.4.6. If, for any reason, service is interrupted, the customer will be charged only for the service that was actually used.

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## **SECTION 2 - RULES AND REGULATIONS**

### 2.4 Cancellation or Interruption of Services

2.4.7. The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

### 2.5 Payment and Credit Regulations

2.5.1. Billing and Collection of Charges

Charges are due when billed, and are billed and collected by the Company, its authorized agent, or the connecting company from whose service point the messages were sent paid or at whose service point the messages were received collect.

### 2.5.2. Payment for Service

The customer is responsible for payment of all charges for services, including charges for services originated or charges accepted at the customer's service point.

- 2.5.2.A. Charges for third party calls which are charged to a domestic telephone number will be included on the billed party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- 2.5.2.B. Charges for credit card calls will be included on the billed party's regular monthly statement from the card-issuing company or will be included on the billed party's local

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### **SECTION 2 - RULES AND REGULATIONS**

### 2.5 Payment and Credit Regulations

exchange telephone company bill.

### 2.5.2. Payment for Service

2.5.2.C.

For room charge calls, when requested by the authorized user, and authorized by the aggregator, the charges will be provided to the aggregator for inclusion on the hotel, motel, or hospital bill of the authorized user. In such cases, the Company will provide a record of the call detail and charges to the hotel, motel, or hospital for such billing purposes. The aggregator is solely responsible for the collection of room charges from its guests, and remains liable to the company for all room charge calls regardless of whether such charges are in fact collected from the authorized user.

#### 2.5.2.D. Taxes

All federal, state and local taxes (i.e., excise tax, gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

### 2.5.2.E. Nonpayment and Delinquent Accounts

If the bill is not paid within thirty (30) calendar days following the mailing of the bill, the account will be considered delinquent. A delinquent account may subject the customer's service to a temporary

## **SECTION 2 - RULES AND REGULATIONS**

## 2.5 Payment and Credit Regulations

### 2.5.2. Payment for Service

disconnection. The Company is responsible for notifying the customer at least five (5) days before service is disconnected.

- 2.5.2.F. Failure to receive a bill will not exempt a customer from prompt payment of any sums due to the Company.
- 2.5.2.G. In the event the Company must employ the services of attorneys for collection of charges due under this tariff or under any contract for special services, customer shall be liable for all costs of collection, including reasonable attorney's fees.

### 2.5.3. Contested Charges

Subject to the conditions described in section 2.5.4 below, a customer may submit any complaints verbally or in writing to the Company. If the Customer has contacted the Company and is still not satisfied with the final resolution of the complaint, the Customer may contact the Commission for complaint resolution. Any undisputed charges must be paid on a timely basis. Presentation of disputes cannot exceed statutory limitations.

#### **SECTION 2 - RULES AND REGULATIONS**

#### 2.5 Payment and Credit Regulations

### 2.5.4. Billing Entity Conditions

When billing functions on behalf of Company or its intermediary are performed by local exchange telephone companies, credit card companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Windstream local exchange companies will provide billing and collection services. Customer inquiry and complaints will be directed to 1-800-501-1754.

### 2.5.5. Returned Check Charge

A charge of \$10, or the applicable state returned check charge, whichever is less, may be applied if a check or draft presented for payment of service is not accepted by the institution on which it is written.

#### 2.5.6. Deposits

2.5.6.A.

The Company or its agent may require an applicant or a present customer to post a deposit not to exceed the established amount of the total charges for service and facilities for an average period of two (2) months, such deposit to be held by the Company or its agent as guarantee of payment.

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#### **SECTION 2 - RULES AND REGULATIONS**

### 2.5 Payment and Credit Regulations

#### 2.5.6. Deposits

2.5.6.B. The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the service contract for non-payment of bills.

2.5.6.C. All deposits may be subject to review based on the actual experience of the customer. The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and payment habits of the customer. Deposits shall be refunded completely with interest after (2) two years unless the customer had two consecutive 30-day arrearages, more than two non-consecutive 30-day arrearages in the past 24 months, service denied or interrupted for non-payment of bills, has been sent more than two (2) late payment notices in the past nine (9) months, or has a returned check in the past six (6) months. The application of customer deposits will conform with the Commission's Rules and Regulations.

#### 2.5.7. Reinstitution of Service

If customer seeks reinstitution of service following denial of service by the Company, customer shall pay to the Company prior to the time service is reinstituted: (1) all accrued and unpaid charges, and (2) a deposit per section 2.5.6 in order to reinstate service.

### **SECTION 2 - RULES AND REGULATIONS**

### 2.6 Responsibilities of the Customer

- 2.6.1. The customer is responsible for placing any necessary orders, for complying with tariff regulations, and for ensuring that authorized users comply with tariff regulations. The customer is also responsible for the payment of charges for calls originated at the customer's premises which are not collect, third party, or credit card calls.
- 2.6.2. The customer is responsible for charges incurred for special construction and/or special facilities which the customer requests and which are ordered by the Company on the customer's behalf.
- 2.6.3. If required for the provision of the Company's services, the customer must provide equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- 2.6.4. The customer is responsible for arranging ingress to its premises or vehicles at times mutually agreeable to it and the Company when required for the Company's personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's services.
- 2.6.5. The customer shall ensure that its terminal equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's facilities are of the proper mode, bandwidth, power, and signal level for the intended use of the customer and in compliance with the criteria set forth in Part 68 of the Federal Communication Commission's Rules,

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### **SECTION 2 - RULES AND REGULATIONS**

### 2.6 Responsibilities of the Customer

and that the signals do not damage equipment, injure personnel, or degrade service to other customers.

- 2.6.6. If the customer fails to maintain the equipment and/or system properly, with resulting imminent harm to the Company's equipment, personnel, or the quality of service to other customers, the Company may, upon written notice, require the use of protective equipment at the customer's expense. If this measure fails to produce satisfactory quality and safety, the Company may, upon written notification, terminate the customer's service.
- 2.6.7. The customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the customer, its authorized users, or others, or by improper use of equipment provided by the customer, its authorized users, or others.
- 2.6.8. The customer must pay for the loss through theft of any of the Company's long distance message telecommunications services or equipment installed at the customer's premises.

### 2.7 Responsibilities of Authorized Users

- 2.7.1. The authorized user is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.7.2. The authorized user is responsible for identifying the station, party, or person with whom

#### **SECTION 2 - RULES AND REGULATIONS**

### 2.7 Responsibilities of Authorized Users

communications is desired and/or made at the called number.

2.7.3. The authorized user is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of users through available credit card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or the company may refuse to place the call.

### 2.8 Responsibilities of Aggregators

In addition to their responsibilities in their capacities as customers, aggregators must also adhere to the following requirements:

- 2.8.1. Aggregators must post on or near the telephone instrument, in plain view of authorized users:
  - (A) the name, address, and toll-free telephone number of the provider of operator services;
  - (B) a written disclosure that the rates for all operator-assisted calls are available on request, and that authorized users have a right to obtain access to the common carrier of their choice and may contact their preferred common carriers for information on accessing that carrier's service using that telephone;

### **SECTION 2 - RULES AND REGULATIONS**

### 2.8 Responsibilities of Aggregators

- 2.8.1. Aggregators must post on or near the telephone instrument, in plain view of authorized users:
  - (C) the name and address of the enforcement division of the Federal Communications Commission, to which the authorized user may direct complaints regarding operator services; and
  - (D) Any other information required by state or federal regulatory agencies or law.
- 2.8.2. Aggregators must ensure that each of their telephones presubscribed to a provider of operator services allows the authorized user to use "800" and "950" access code numbers to obtain access to the provider of operator services desired by the authorized user.
- 2.8.3. Aggregators must ensure that no charge by the aggregator to the authorized user for using "800" or "950" access code numbers is greater that the amount the aggregator charges for calls placed using the presubscribed provider of operator services.
- 2.8.4. The Company shall withhold payment (on a location-by-location basis) of any compensation, including commissions, to aggregators if the Company reasonably believes that the aggregators (1) is blocking access by means of "800" or "950" numbers to common carriers in violation of The Telephone Consumer Protection Act of 1990; or (2) is blocking access to equal access codes in violation of rules established by the Commission.

#### 2.9 Special Promotions

The Company may offer, after 1 days notice to the Commission, special promotions of new or existing services or products of limited periods. These promotions will be offered on a completely nondiscriminatory basis with each customer in the classification of service for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

### **SECTION 3 - DESCRIPTION OF SERVICE**

### 3.1 Service Description

Intrastate long distance message telecommunications service is offered to residential and business customers of the Company to provide direct dialed and operator assisted calls placed between points in the United States. The Company provides switched long distance network services for voice grade and low speed dial-up data transmission services. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications. All services are provided subject to the terms and conditions set out in this tariff.

### 3.2 Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any other common carrier, local exchange carrier, or alternative access provider of its election, and to utilize such services concurrently with its own facilities for the provision of services offered herein.

### 3.3 Timing of Calls

The customer's long distance usage charge is based on the actual usage of Company's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. The Company does not bill for uncompleted calls. A call is terminated when the calling party hangs up. All calls with fractional durations are rounded to the next higher minute.

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### **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.4 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate center involved. Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA 
$$(V_1 - V_2)^2 + (H_1 - H_2)^2$$

EXAMPLE: Distance between Miami and New York City

	V	Н	
Miami	8,351		529
New York	4,997	1,408	
Difference	3,354		(879)

Square and add: 11,249,316 + 772,641 = 12,021,957

Divide by 10 and round:  $12,021,957 \Box 10 = 1,202,195.70$ 

rounded to 1,202,196

Take square root and round: 1,202,196 = 1,096.4

rounded to 1,097 miles

### **SECTION 3 - DESCRIPTION OF SERVICE**

### 3.5 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 97% during peak use periods.

### 3.6 Directory Assistance

Company does not provide local or intraLATA directory assistance. Access to long distance directory assistance is obtained by dialing 0 + 555-1212 for listings within the originating area code and 0 + (area code) 555-1212 for other listings. The maximum rate for each connected call to interLATA directory assistance is \$1.50 The current rate is \$ 0.75 for each connected call to interLATA directory assistance.

### 3.7 Calling Card Service

Calling Card Service allows a customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number.

#### 3.8 Business One

Windstream Communication's Business One is a commercial offering for a single or multi-location customers using switched or dedicated services on an inbound and/or outbound basis. Special calling card services are also available with this offering. Business One subscribers may utilize the service according to specific contract terms and conditions as described in sections 4.7 and 5.4.

### **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.9 Home Toll-Free Service

Home Toll-Free Service is a residential offering for inbound toll-free service.

#### 3.10 Prepaid Card Services

#### 3.10.1 Windstream Prepaid Card

Windstream Prepaid Card Service provides an outbound voice grade communications service for calls charged to a Windstream Prepaid Card.

#### 3.10.1.A. Exclusions

The following types of calls may not be completed with the Windstream Prepaid Card Service:

Calls to 500 Numbers
Calls to 700 Numbers
Calls to 800 Numbers
Calls to 900 Numbers
Directory Assistance Calls
All Operator Service Calls
Busy-Line Verification and Interrupt Services

Unless stated otherwise herein, Windstream Prepaid Card calls may not be included on any Windstream Calling Plans.

#### 3.10.1.B. Availability of Service

Windstream Prepaid Card Service is available twenty-four hours per day, seven days a week. The availability of such cards are subject to technical limitations and will be offered on a first come, first served basis.

### **SECTION 3 - DESCRIPTION OF SERVICE**

- 3.10.2 Windstream Prepaid Card Service Regulations
  - 3.10.2.A.The Windstream Prepaid Calling Card Service is accessed using the Windstream toll-free number printed on the card.
  - 3.10.2.B.A Customer's call will be interrupted with an announcement when the balance is about to be depleted.
  - 3.10.2.C. All calls must be charged against a Windstream Prepaid Card that has a sufficient available balance.
  - 3.10.2.D. Calls in progress will be terminated by the Company if the balance of the Prepaid Card is insufficient to continue the call.
  - 3.10.2.E. The Customer shall not indicate or suggest to any other party, including the Customer's own subscribers, if any, that any business relationship exists between the Customer, its agents, distributors, or subscribers and Windstream, except that the customer may inform its subscribers that calls placed using the Windstream Prepaid Card account number will be carried over the Windstream network. The Customer is NOT granted any rights whatsoever in the trade names or logos of Windstream or any of its corporate affiliates and the Customer is granted no right to modify the physical appearance of the Windstream Prepaid Card. Customers who desire to produce their own version of the card used to charge Windstream Prepaid Card Service shall be provided only with the Windstream Prepaid Card Service account numbers.

### **SECTION 3 - DESCRIPTION OF SERVICE**

#### 3.10.3. Credit Allowances

A credit allowance for the Windstream Prepaid Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, or involuntary disconnection of the call. A Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the Windstream Prepaid Card and furnish the called number, the trouble experienced, and the approximate time the call was placed.

### **SECTION 4 - MAXIMUM RATES**

#### 4.1 General

Rates are distance, usage and time sensitive.

### 4.2 Time of Day and Day of Week

RATE PERIOD	TIMES APPLICABLE		DAYS APPLICABLE
	FROM	TO BUT NOT INCLUDING	
Day	8:00 a.m.	5:00 p.m.	Monday - Friday
Evening	5:00 p.m.	11:00 p.m.	Sunday - Friday
Night/Weekend	11:00 p.m. 8:00 a.m. 8:00 a.m.	8:00 a.m. 11:00 p.m. 5:00 p.m.	Monday - Sunday Saturday Sunday

### 4.3 Determination of Duration

- 4.3.1. For direct dialed, operator assisted, and room charge calls, chargeable time begins when the connection is established between the calling station and the desired telephone, attendant board, or private branch exchange console. For person-to-person calls, chargeable time begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- 4.3.2. Chargeable time ends when the connection is terminated.
- 4.3.3. Chargeable time does not include the time lost because of faults or defects in the service.

### **SECTION 4 - MAXIMUM RATES**

## 4.4 Maximum Direct Dialed Long Distance Service

# 4.4.1 Maximum Direct Dialed Long Distance MTS - Option 1

MONTHLY USAGE RANGE	DAY RATE	EVENING RATE	NIGHT/WEEKEND RATE
\$ 0 - 29.99	\$ .46	\$ .36	\$ .30
\$30 - 99.99	\$ .40	\$ .32	\$ .28
\$100 - 199.99	\$ .38	\$ .32	\$ .28
\$200 and over	\$ .36	\$ .32	\$.28

This option is limited to existing customers.

## 4.4.2 Residential Offering - Option 2

The following flat rate is for residential users of outbound intrastate long distance MTS. This rate is applicable at all times for calls made within the State of South Carolina.

Rate per minute:

\$.30

Billing increments are full minute for both initial and additional minutes of use.

Calling card calls will be billed at \$.70 per minute with no surcharge.

This option is limited to existing customers who currently subscribe to this plan.

### **SECTION 4 - MAXIMUM RATES**

### 4.4 Maximum Direct Dialed Long Distance Service

### 4.4.3 Residential Offering - Option 3

The following flat rates are for residential users of outbound intrastate long distance MTS. This rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

minute P

Off-Peak

Rate per minute

Peak \$0.50

\$0.20

The times associated with peak hours for this plan consist of 7:00 a.m. to 7:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers.

#### 4.4.4 Residential Offering - Option 4

The following flat rate plus monthly fee is for residential users of outbound intrastate long distance. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute

\$0.20

Monthly Fee

\$9.90

Calling card calls will be billed at \$.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers who currently subscribe to this plan.

### 4.4.5 Current Direct Dialed LDMTS Rates - Option 5

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Peak

Off-Peak

Rate per minute

\$.40

\$.20

The times associated with peak hours for this plan consist of 8:00 a.m. to 5:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.50 per minute with no surcharge.

This option is limited to existing customers.

Billing increments are full minute for both initial and additional minutes of use.

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# **SECTION 4 - MAXIMUM RATES**

# 4.4 Maximum Direct Dialed Long Distance Service

# 4.4.6 Residential Offering - Option 6

The following flat rates are for residential users of outbound intrastate LDMTS. This rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Rate per minute

Peak \$.40 Off-Peak

The times associated with peak hours for this plan consist of 8:00 a.m. to 6:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers at existing locations.

## 4.4.7 Residential Offering - Option 7

Bundled Service Offering -

The following intrastate rates will apply to customers who purchase certain bundled service plans:

Rate per minute:

\$.24

Monthly fee:

\$8.00

In certain instances, the monthly fee above will be waived.

Calling card calls will be billed at \$.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers.

# **SECTION 4 - MAXIMUM RATES**

#### **Maximum Direct Dialed Long Distance Service** 4.4

# 4.4.8 Residential Offering - Option 8

The following intrastate rate plus monthly fee is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$6.00

Rate per Minute: \$.20

Calling card calls will be billed at \$.50 per minute with no surcharge.

\*The monthly fee may be included in the bundled price of the plan and may not appear separately on the customer's bill. The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 4.4.9 Residential Offering - Option 9

The following intrastate rate plus monthly fee is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$10.00

Rate per minute: \$. 20

Calling Card Calls will be billed at \$0.50 per minute with no surcharge.

\*The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 4.4.10 Residential Offering - Option 10

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. applicable at all times for calls made within the State of South Carolina where technically available.

Rate per Minute:

\$.22

Calling card calls will be billed at \$.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers who currently subscribe to this plan.

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# **SECTION 4 - MAXIMUM RATES**

#### **Maximum Direct Dialed Long Distance Service** 4.4

# 4.4.11 Residential Offering - Option 11

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

Rate per Minute: \$.20

Calling card calls will be billed at \$.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

# 4.4.12 Residential Offering - Option 12

The following flat rates are for residential users of outbound intrastate long distance MTS. This rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Rate per minute

Peak \$0.40 Off-Peak

\$0.40

The times associated with peak hours for this plan consist of 6:30 a.m. to 6:30 p.m. Monday through Friday. All other times are considered off-peak.

Billing increments are full minute for both initial and additional minutes of use.

Calling card calls will be billed at \$.50 per minute with no surcharge.

Effective December 31, 2000, this plan will only be available to existing customers at their existing locations.

# 4.4.13 Cellular Package Plan - Option 13

The following intrastate rates will apply to customers who purchase certain bundled service plans which include both cellular and long distance service.

For customers who initiate service prior to March 15, 1998:

-Peak and Off Peak

\$0.36

For customers who initiate service March 15, 1998 or after:

-Peak and Off Peak

\$0.32

Calling Card Calls, Per Minute Rate (No Surcharge) \$0.50

Billing increments are full minute for both initial and additional minutes of use.

Effective December 31, 2000, this plan will only be available to existing customers at their existing locations.

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# **SECTION 4 - MAXIMUM RATES**

# 4.4 Maximum Direct Dialed Long Distance Service

# 4.4.14 Residential Offering - Option 14

The following intrastate rate plus monthly fee is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$12.00

Rate per Minute: \$.20

Calling card calls will be billed at \$.50 per minute with no surcharge.

\*The monthly fee may be included in the bundled price of the plan and may not appear separately on the customer's bill. The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 4.4.15 Residential Offering – Option 15

The following intrastate rate plus monthly fee is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$16.00

Rate per minute: \$. 20

Calling Card Calls will be billed at \$0.50 per minute with no surcharge.

\*The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 4.4.16 Residential Offering - Option 16

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute:

\$.20

Calling Card Calls will be billed at \$0.50 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

# **SECTION 4 - MAXIMUM RATES**

# 4.4.17 Residential Offering - Option 17

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Rate Per Minute: \$0.30
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.70

Billing increments are full minute for both initial and additional minutes of use.

# **SECTION 4 - MAXIMUM RATES**

#### 4.4.18 Residential Offering (Simple Six) - Option 18

Simple Six offers direct-dialed intrastate and interstate LDMTS for a monthly fee to residential users who purchase certain bundled service plans. The plans could include such Windstream Products as wireline, custom calling packages, and long distance.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Monthly Fee:

\$4.00

Rate Per Minute:

\$0.20

Calling Card Calls, Rate Per Minute (No Surcharge):

\$0.70

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers at existing locations.

#### 4.4.19 Residential Offering (Default Plan A) - Option 19

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute: \$0.20

Calling card calls will be billed at \$0.70 per minute with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers at existing locations.

#### 4.4.20 Residential Offering (Bundle Plan) - Option 20

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream Products as wireline, custom calling features, and long distance. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 120 minutes per month. Calling above 120 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan (see Option 16 above) for all domestic long distance calls.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Monthly Fee, 120 Minute Block of Time:

\$14.00

Rate Per Minute for Calling Above 120 Minutes:

\$0.14

Calling Card Calls, Rate Per Minute (No Surcharge)

\$0.70

The monthly fee and minutes apply per account not per line.

Billing increments are full minute for both initial and additional minutes of use.

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# **SECTION 4 - MAXIMUM RATES**

# 4.4.21 Residential Offering (5 Hour Bundle Plan) – Option 21

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream Products as wireline, custom calling features, and long distance. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 300 minutes per month. Calling above 300 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan (see Option 16 above) for all domestic long distance calls.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Monthly Fee, 300 Minute Block of Time: \$26.00
Rate Per Minute for Calling Above 300 Minutes: \$0.14
Calling Card Calls, Rate Per Minute (No Surcharge) \$0.70

The monthly fee and minutes apply per account not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 4.4.22 Residential Offering (Default Plan B) – Option 22

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute: \$0.36

Calling card calls will be billed at \$0.70 per minute with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

Billing increments are full minute for both initial and additional minutes of use.

This plan is limited to existing customers .

# 4.4.23 Residential Offering – Option 23

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute:

\$.24

Calling Card Calls will be billed at \$0.70 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

This plan is limited to existing customers.

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# **SECTION 4 - MAXIMUM RATES**

# 4.4.24 Residential Offering – Option 24 (Unlimited Plan)

The following intrastate unlimited plan is designed only for residential customers who subscribe to certain other Windstream bundled services. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan. This plan is for direct dialed one plus residential voice use only and cannot be used for long distance Internet access, telemarketing or auto-dialed calling. Customer lines associated with educational institutions (colleges, universities, etc.) are not eligible for this plan. This plan does not include multi-party conference calls, calls to 900 numbers, directory assistance, operator services, collect calls, international calling and toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

If the Company determines that usage is not consistent with typical residential voice service, includes excessive usage or usage predominantly during business hours the Company may immediately restrict use or change the customer's long distance plan to the Windstream 10 Plan. If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling: Calling Card Calls, Rate Per Minute (No Surcharge)

\$30.00 \$0.70

This plan is limited to a maximum of two residential lines.

### **SECTION 4 - MAXIMUM RATES**

# 4.8 Maximum Residential Toll-Free Service

#### Plan 1

The following maximum flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Maximum Rate per minute: \$0.40

Maximum monthly fee: \$5.00

This plan is limited to existing customers.

Plan 2

Maximum Rate per minute: \$0.30

This plan is only available to customers that subscribe to Windstream long distance service.

Calls will be rated at one minute minimum and one minute increments.

Maximum Payphone Surcharge

There is a \$1.00 surcharge for completed toll-free calls made from payphones.

### 4.9 Maximum Residential Account Code Service

Residential Account Code Service is an optional service for direct dialed intrastate and/or interstate long distance calls that offers customers a way to track long distance usage. This Service allows customers the ability to have calls, which need to be charged to other individuals, separated and displayed on their telephone bill. Account Code Service requires callers to enter a unique code for completion of a long distance call. The Company's network will authorize calls only if the unique code is entered. This service is offered where technically available.

Monthly Fee per Account:

\$5.00

### 4.10 Maximum Prepaid Card Service Rates

Windstream Prepaid Cards are available in various denominations of units as specified by the Company. This price is inclusive of all taxes. Prepaid Cards will be sold at prices rounded to the nearest cent.

Domestic

**Denominations** 

Maximum Price Per Unit

All Units

\$.40

Cards will be decremented by one unit for each minute or fractional part of a minute for interstate calls. These rates apply twenty-four hours per day, seven days per week.

#### Maximum Payphone Surcharge

The surcharge rates below apply for completed prepaid calling card calls made from payphones.

10 Minute Prepaid Calling Cards	
30 Minute Prepaid Calling Cards	
60 and 90 Minute Prepaid Calling Cards	

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\$1.00 \$1.00

\$1.00

# **SECTION 5 - CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

# 5.1.1 Current Direct Dialed

Long Distance MTS - Option 1

MONTHLY USAGE RANGE	DAY RATE	EVENING RATE	NIGHT/WEEKEND RATE
\$0 - 29.99	\$ .23	\$.18	\$ .15
\$30 - 99.99	\$ .20	\$ .16	\$.14
\$100 - 199.99	\$.19	\$ .16	\$.14
\$200 - and over	\$ .18	\$ .16	\$.14

This option is limited to existing customers.

# 5.1.2 Residential Offering - Option 2

The following flat rate is for residential users of outbound intrastate long distance MTS. This rate is applicable at all times for calls made within the State of South Carolina.

Rate per minute:

\$.15

Billing increments are fill minute for both initial and additional minutes of use.

Calling card calls will be billed at \$.35 per minute with no surcharge.

This option is limited to existing customers who currently subscribe to this plan.

# **SECTION 5 - CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

# 5.1.3 Residential Offering - Option 3

The following flat rates are for residential users of outbound intrastate long distance MTS. This rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Rate per minute

Peak \$0.25 Off-Peak \$0.15

The times associated with peak hours for this plan consist of 7:00 a.m. to 7:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers.

# 5.1.4 Residential Offering - Option 4

The following flat rate plus monthly fee is for residential users of outbound intrastate long distance. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute:

\$0.15

Monthly Fee:

\$4.95

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers who currently subscribe to this plan.

# 5.1.5 Residential Offering - Option 5

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Rate per minute

Peak \$.25 Off-Peak \$.15

The times associated with peak hours for this plan consist of 8:00 a.m. to 5:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers.

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## **SECTION 5 - CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

### 5.1.6 Residential Offering - Option 6

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Rate per minute Peak Off-Peak \$.15

The times associated with peak hours for this plan consist of 8:00 a.m. to 6:00 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers at existing locations.

### 5.1.7 Residential Offering - Option 7

Bundled Service Offering -

The following intrastate rates will apply to customers who purchase certain bundled service plans:

Rate per minute:

\$.12

Monthly fee: \$4.00

In certain instances, the monthly fee above will be waived.

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers.

### **SECTION 5 – CURRENT RATES**

#### 5.1 **Current Direct Dialed Long Distance Service**

### 5.1.8 Current Direct Dialed LDMTS Rates - Option 8

The following intrastate rate plus monthly fee is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$3.00

Rate per Minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

\*The monthly fee may be included in the bundled price of the plan and may not appear separately on the customer's bill. The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

### 5.1.9 Residential Offering - Option 9

following intrastate rate plus monthly fee is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$5.00

Rate per minute:

Calling card calls will be billed at \$.35 per minute with no surcharge.

\*The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

### 5.1.10 Residential Offering - Option 10

The following intrastate rate is designed for residential users who purchase The plans could include such Windstream certain bundled service plans. products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

Rate per Minute:

\$.11

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers who currently subscribe to this plan.

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### **SECTION 5 – CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

# 5.1.11 Residential Offering - Option 11

The following intrastate rate is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

Rate per Minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

# 5.1.12 Residential Offering - Option 12

The following flat rates are for residential users of outbound intrastate LDMTS. The rate is applicable for the respective times for calls made within the State of South Carolina where technically available.

Rate per minute \$.20 \textit{Off-Peak} \\ \\$.20 \text{\$.20}

The times associated with peak hours for this plan consist of 6:30 a.m. to 6:30 p.m. Monday through Friday. All other times are considered off-peak.

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

Effective December 31, 2000, this plan will only be available to existing customers at their existing locations.

### 5.1.13 Cellular Package Plan - Option 13

The following intrastate rates will apply to customers who purchase certain bundled service plans which include both cellular and long distance service.

For customers who initiate service prior to March 15, 1998:

- Peak and Off Peak

\$0.18

For customers who initiate service March 15, 1998 or after:

- Peak and Off Peak

\$0.16

Calling Card Calls, Per Minute Rate (No Surcharge) \$0.35

Billing increments are full minute for both initial and additional minutes of use.

Effective December 31, 2000, this plan will only be available to existing customers at their existing locations.

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# **SECTION 5 - CURRENT RATES**

#### **Current Direct Dialed Long Distance Service** 5.1

# 5.1.14 Current Direct Dialed LDMTS Rates - Option 14

The following intrastate rate plus monthly fee is designed for residential users who purchase certain bundled service plans. The plans could include such Windstream products as wireline, wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee: \$6.00

Rate per Minute: \$.10

Calling card calls will be billed at \$.35 per minute with no surcharge.

\*The monthly fee may be included in the bundled price of the plan and may not appear separately on the customer's bill. The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 5.1.15 Residential Offering – Option 15

The following intrastate rate plus monthly fee is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

\*Monthly Fee:

\$8.00

Rate per minute: \$. 10

Calling card calls will be billed at \$.35 per minute with no surcharge.

\*The monthly fee applies per account, not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 5.1.16 Residential Offering - Option 16

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute: \$. 10

Calling Card Calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

#### **SECTION 5 - CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

### 5.1.17 Residential Offering – Option 17

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Rate Per Minute:

\$0.15

Calling Card Calls, Rate Per Minute (No Surcharge)

\$0.35

Billing increments are full minute for both initial and additional minutes of use.

### 5.1.18 Residential Offering (Simple Six) - Option 18

Simple Six offers direct-dialed intrastate and interstate LDMTS for a monthly fee to residential users who purchase certain bundled service plans. The plans could include such Windstream Products as wireline, custom calling packages, and long distance.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Monthly Fee:

\$2.00

Rate Per Minute:

\$0.10

Calling Card Calls, Rate Per Minute (No Surcharge):

\$0.35

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers at existing locations.

# 5.1.19 Residential Offering (Default Plan A) - Option 19

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute: \$0.10

Calling card calls will be billed at \$0.35 per minute with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

Billing increments are full minute for both initial and additional minutes of use.

This option is limited to existing customers at existing locations.

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#### **SECTION 5 - CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

# 5.1.20 Residential Offering (Bundle Plan) - Option 20

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream Products as wireline, custom calling features, and long distance. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 120 minutes per month. Calling above 120 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan (see Option 16 above) for all domestic long distance calls.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Monthly Fee, 120 Minute Block of Time:	\$6.00
Rate Per Minute for Calling Above 120 Minutes:	\$0.07
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

The monthly fee and minutes apply per account not per line.

Billing increments are full minute for both initial and additional minutes of use.

# 5.1.21 Residential Offering (5 Hour Bundle Plan) - Option 21

The following intrastate/interstate rate is designed for residential users who purchase certain Windstream bundled service plans. The plans could include such Windstream Products as wireline, custom calling features, and long distance. The monthly rate for long distance will apply for all interstate and intrastate calling, up to 300 minutes per month. Calling above 300 minutes will be billed at the additional Rate Per Minute.

If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan (see Option 16 above) for all domestic long distance calls.

The following rates are applicable for all times for calls made within the State of South Carolina where technically available.

Monthly Fee, 300 Minute Block of Time:	\$12.00
Rate Per Minute for Calling Above 300 Minutes:	\$0.07
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.35

The monthly fee and minutes apply per account not per line.

Billing increments are full minute for both initial and additional minutes of use.

### **SECTION 5 - CURRENT RATES**

# 5.1 Current Direct Dialed Long Distance Service

# 5.1.22 Residential Offering (Default Plan B) - Option 22

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute: \$0.18

Calling card calls will be billed at \$0.35 per minute with no surcharge.

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

Billing increments are full minute for both initial and additional minutes of use.

This plan is limited to existing customers.

### 5.1.23 Residential Offering - Option 23

The following flat rate is for residential users of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of South Carolina where this service is available.

Rate per Minute: \$.12

Calling card calls will be billed at \$.35 per minute with no surcharge.

Billing increments are full minute for both initial and additional minutes of use.

This plan is only offered in conjunction with a corresponding interstate plan which includes a per minute rate for interstate calls and a monthly fee.

This plan is limited to existing customers.

# 5.1.24 Residential Offering - Option 24 (Unlimited Plan)

The following intrastate unlimited plan is designed only for residential customers who subscribe to certain other Windstream bundled services. Customers are also required to subscribe to a Windstream unlimited interstate plan, in order to be eligible for this plan. This plan is for direct dialed one plus residential voice use only and cannot be used for long distance Internet access, telemarketing or auto-dialed calling. Customer lines associated with educational institutions (colleges, universities, etc.) are not eligible for this plan. This plan does not include multi-party conference calls, calls to 900 numbers, directory assistance, operator services, collect calls, international calling and toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

If the Company determines that usage is not consistent with typical residential voice service, includes excessive usage or usage predominantly during business hours the Company may immediately restrict use or change the customer's long distance plan to the Windstream 10 Plan. If a customer disconnects the minimum required components for the bundled service plans, the customer's account will be converted to the Windstream 10 Plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Unlimited Calling:

\$15.00

Calling Card Calls, Rate Per Minute (No Surcharge)

\$0.35

This plan is limited to a maximum of two residential lines.

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# **SECTION 5 - CURRENT RATES**

# 5.2 Current Operator Assisted Rates

# 5.2.1 Billed to Third Party, Collect and Sent Paid Non-Coin Calls

Rate Mileage		DAY	EVENING		NIGHT/WEEKEND	
	initial Minute	Add'I Minute	Initial Minute	Add'l Minute	Initial Minute	Add'I Minute
0-10	.1700	.1300	.1300	.1300	.1200	.1200
11-16	.1900	.1400	.1400	.1400	.1300	.1300
17-22	.2100	.1900	.1600	.1600	.1500	.1500
23-30	.2400	.2400	.1700	.1700	.1600	.1600
31-55	.2400	.2400	.1800	.1800	.1600	.1600
56-70	.2700	.2700	.1900	.1900	.1800	.1800
71-124	.2900	.2900	.2100	.2100	.1900	.1900
125+	.2900	.2900	.2300	.2300	.2000	.2000

# 5.2.2 Person-to-Person

Rate Mileage		DAY	EVENING		NIGHT/	NIGHT/WEEKEND	
	Initial Minute	Add'I Minute	Initial Minute	Add'I Minute	Initial Minute	Add'l Minute	
0-10	.1700	.1300	.1300	.1300	.1200	.1200	
11-16	.1900	.1400	.1400	.1400	.1300	.1300	
17-22	.2100	.1900	.1600	.1600	.1500	.1500	
23-30	.2400	.2400	.1700	.1700	.1600	.1600	
31-55	.2400	.2400	.1800	.1800	.1600	.1600	
56-70	.2700	.2700	.1900	.1900	.1800	.1800	
71-124	.2900	.2900	.2100	.2100	1900	.1900	
125+	.2900	.2900	.2300	.2300	.2000	.2000	

# **SECTION 5 - CURRENT RATES**

# 5.2 Current Operator Assisted Rates

# 5.2.3 Per Call Service Charges

Class of Service	Service Charge Per Call
Person-to-Person	\$3.50
Operator Station	
Collect	\$1.75
Billed to Third Number	\$1.75
Customer Dialed / Calling Card Station	
Customer Dialed / Automated	\$.75
Customer Dialed & Operator Assisted	\$.75
Customer Dialed & Operator Must Assist	\$.75
Operator Dialed	
Calling Card Station	\$1.25
Operator Assisted Surcharge	\$2.00
Directory Assistance	\$.85
Busy Line Verification, per request	\$6.50
Busy Line Interruption, per request	\$6.50*

<sup>\*</sup>Note: A charge for a Verification Request also applies.

### **SECTION 5 - CURRENT RATES**

# 5.3 Current Calling Card Service Rates

The following rates apply unless otherwise stated.

5.3.1 Windstream Communications, Inc. current calling card service rates - Option 1

Rate Mileage	DAY		DAY EVENING		NIGHT/W	NIGHT/WEEKEND	
	Initial Minute	Add'I Minute	Initial Minute	Add'l Minute	Initial Minute	Add'I Minute	
			187				
0-10	.1530	.1170	.1170	.1170	.1080	.1080	
11-16	.1710	.1260	.1260	.1260	.1170	.1170	
17-22	.1890	.1710	.1440	.1440	.1260	.1260	
23-30	.1980	.1980	.1530	.1530	.1350	.1350	
31-55	.2250	.2250	.1620	.1620	.1530	.1530	
56-70	.2520	.2520	.1710	.1710	.1620	.1620	
71-124	.2700	.2700	.1890	.1890	.1710	.1710	
125+	.2700	.2700	.2070	.2070	.1800	.1800	

This option is limited to existing customers.

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### **SECTION 5 - CURRENT RATES**

### 5.3 Current Calling Card Service Rates

5.3.2 Volume Discount - Option 2

When the customer spends \$20.00 or more in total Windstream Long Distance toll charges, Windstream will apply the following discount rates:

This option is only available to existing customers at their existing locations.

Rate Mileage	DAY		DAY EVENING	VENING	NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'I Minute	Initial Minute	Add'I Minute
0-10	.1360	.1040	.1040	.1040	.0960	.0960
11-16	.1520	.1120	.1120	.1120	.1040	.1040
17-22	.1680	.1520	.1280	.1280	.1120	.1120
23-30	.1760	.1760	1360	.1360	.1200	.1200
31-55	.2000	.2000	.1440	.1440	.1360	.1360
56-70	.2240	.2240	.1520	.1520	.1440	.1440
71-124	.2400	.2400	.16800	.1680	.1520	.1520
125+	.2400	.2400	.1840	.1840	.1600	.1600

### 5.3.3 Flat Rate Calling Card Service - Option 3

The following current flat rate per minute is applicable for all times for calls placed to any geographical area in the United States on an assigned calling card billing number.

Rate per minute

\$0.35

This option is limited to existing customers.

5.3.4 There is a \$.50 calling card surcharge per completed call for calls made from payphones.

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# **SECTION 5 - CURRENT RATES**

# 5.4.1.A Current Switched Rates

Time Commitment	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute	Calling Card Surcharge
Month-to-Month	0.175	0.175	0.250	.0750
1-Year Commitment \$50 per month	0.155	0.155	0.250	0.500
1-Year Commitment \$1000 per month	0.145	0.145	0.250	0.500

## 5.4.1.A.1 Billing Increments

All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

### **SECTION 5 - CURRENT RATES**

### 5.4 Business One

### 5.4.1 Current Contract Terms and Rates - Plan 1

5.4.1.A.2 Current Recurring Charges

Such charges will be billed on a monthly basis for the following additional services.

Current Recurring Charges	
Non-validated Project Account Code	2.50
Validated Account Code	5.00
Per Toll Free Number	5.00
Magnetic Tape or Diskette Billing	50.00
Management Reports	5.00
Toll Free Directory Assistance Listing	15.00
Toll Free Features per 800 Type Number	
by Originating Area Code Routing	50.00
Time of Day Routing	50.00
Percentage Allocation Routing	50.00
Real Time ANI (per dedicated trunk group)	200.00
Dialed Number Identification Service	50.00

### **SECTION 5 - CURRENT RATES**

### 5.4 Business One

# 5.4.1 Current Contract Terms and Rates 1

## 5.4.1.A.2 Current Recurring Charges

Such charges will be billed on a monthly basis for the following additional services.

	1
Current Recurring Charges	
Non-validated Project Account Code	2.50
Validated Account Code	5.00
Per Toll Free Number	5.00
Magnetic Tape or Diskette Billing	50.00
Management Reports	5.00
Toll Free Directory Assistance Listing	15.00
Toll Free Features per 800 Type Number	
by Originating Area Code Routing	50.00
Time of Day Routing	50.00
Percentage Allocation Routing	50.00
Real Time ANI	200.00
Dialed Number Identification Service	50.00

# 5.4.1A.3 Current Nonrecurring Charges

Such charges will be billed on a one-time basis for each occurrence of the following services.

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Current Nonrecurring Charge	•
Non-validated Project Account Code	15.00
Validated Account Code	50.00
Magnetic Tape or Diskette Billing	50.00
Toll Free Directory Assistance Listing	15.00
Toll Free Features per 800 Type Number	
Bv Originating Area Code Routing	100.00
Area Service Screening	50.00
Time of Day Routing	100.00
Percentage Allocation Routing	100.00
Real Time ANI	350.00
Dialed Number Identification Service	100.00

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#### **SECTION 5 - CURRENT RATES**

#### 5.4 Business One

#### 5.4.1 Current Contract Terms and Rates

5.4.1.B Current Nonrecurring Installation of Service Charges for Dedicated Services

### (a) <u>Installation Postponement Charge</u>

The confirmed due date for installation of service may be postponed by the customer according to the following guidelines.

- Customers will be allowed up to three changes from the original confirmed due date. The sum of the change requests cannot exceed 30 calendar days from the original requested due date.
- Any request to postpone the due date 30 calendar days beyond the originally scheduled due date will result in the order being cancelled. Standard cancellation fees will be applied and a new order request will need to be submitted.
- Customers may not request a due date change later than 3 days before the scheduled due date. From this time, the due date is considered firm and Windstream will complete the installation of the facilities as scheduled.
- Customers will be charged for each requested change to the due date. The charges will be applied on a graduated scale where the closer to the due date the higher the charge. The charges are to be applied as follows:

Change Requested	Installation Postponement Charge
10 business days before to the due date	\$100.00
Between 10 and 5 business days before the due date	\$350.00
Between 5 and 3 business days before the due date	\$850.00

#### (b) Installation Expedite Charge

The installation of service can be expedited at customer request to decrease the circuit delivery time from the standard provisioning interval. The charge to expedite installation is a one-time fee of \$850.00.

#### 5.4.1.C Current Payphone Surcharge Rates

The surcharge rates below apply for completed calling card calls and toll-free calls made from payphones.

Calling Card Service \$0.50 Toll-Free Service \$0.50

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### **SECTION 5 - CURRENT RATES**

#### **Business One**

5.4.1.B

The following rates are for business customers that access Windstream Communications, Inc. via dedicated access. These rates are only available to customers that currently subscribe to this service at their current location.

Time Commitment 12 Months	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Usage Per Month			The second secon
\$2,500	\$0.081	\$0.091	\$0.25
\$5,000	\$0.077	\$0.087	\$0.20
\$10,000	\$0.073	\$0.083	\$0.20
Time Commitment 24 Months	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Usage Per Month			
\$2,500	\$0.077	\$0.087	\$0.20
\$5,000	\$0.073	\$0.083	\$0.20
\$10,000	\$0.069	\$0.079	\$0.20
Time Commitment 36 Months	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Usage Per Month			
\$2,500	\$0.073	\$0.083	\$0.20
\$5,000	\$0.069	\$0.079	\$0.20
\$10,000	\$0.065	\$0.075	\$0.20

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with 60-second minimum.

### **SECTION 5 - CURRENT RATES**

### 5.4 Business One

### 5.4.2 Current Contract Terms and Rates - Plan 2

Customers may select a month-to-month plan, a 6 month plan, or an 18 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Sections 5.4.2.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated maximum per minute rates. The maximum per minute rates listed below are effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current location.

5.4.2.A Current Switched Rates

Time Commitment Month-To-Month Usage	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min*	Calling Card Rate Per Min	Cailing Card Surcharge
\$0 - per month	\$0.135	\$0.135	\$0.25	\$0.00
\$100 - per month	\$0.130	\$0.130	\$0.25	\$0.00
\$500 - per month	\$0.125	\$0.125	\$0.25	\$0.00
\$2,500 - per month	\$0.120	\$0.120	\$0.25	\$0.00
Time Commitment Six Months	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min*	Calling Card Rate Per Min	Calling Card Surcharge
Usage				•
\$100 - per month	\$0.120	\$0.120	\$0.25	\$0.00
\$500 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$2,500 – per month	\$0.110	\$0.110	\$0.25	\$0.00
Time Commitment 18 Months Usage	1+ Outgoing Rate Per Min	1-8XX Incoming Rate Per Min*	Calling Card Rate Per Min	Calling Card Surcharge
\$100 - per month	\$0.110	\$0.110	\$0.20	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$2,500 - per month	\$0.100	\$0.100	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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### 5.4 Business One

### **SECTION 5 - CURRENT RATES**

# 5.4.3 Current Contract Terms and Rates - Plan 3

Customers may select a month-to-month plan, a 12 month plan, a 24 month plan or a 36 month plan. A Business One Customer selecting a term must commit to a minimum monthly usage as depicted in Sections 5.4.3.A. This minimum usage threshold applies to every monthly billing period during the selected term, and must be paid regardless of the Customer's amount of usage during other billing periods. Customers selecting a term may change plans or terminate the service if Customer provides written notice within ninety (90) days of the initiation of service. The Customer shall be held responsible for the value of the contract beyond this ninety (90) day threshold. The following chart lists the contract term length and associated maximum per minute rates. The per minute rates listed below are effective at all times of day. This plan is only available to customers that currently subscribe to this service at their current locations.

5.4.3.A Current Switched Rates

Time Commitment Month-To-Month	1+ Outgoing Rate Per Min	1-8XX Incoming	Calling Card Rate Per Min	Calling Card Surcharge
Usage			TALLE I GI HILLS	Suicharge
\$0 - per month	\$0.135	\$0.135	\$0.25	\$0.00
\$100 - per month	\$0.129	\$0.129	\$0.25	\$0.00
\$500 - per month	\$0.125	\$0.125	\$0.25	\$0.00
\$1,000 – per month	\$0.119	\$0.119	\$0.25	\$0.00
\$2,500 – per month	\$0.115	\$0.115	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
12 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				
\$100 - per month	\$0.119	\$0.119	\$0.25	\$0.00
\$500 - per month	\$0.115	\$0.115	\$0.25	\$0.00
\$1,000 – per month	\$0.109	\$0.109	\$0.25	\$0.00
\$2,500 – per month	\$0.105	\$0.105	\$0.25	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
24 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				Juicharge
\$100 - per month	\$0.109	\$0.109	\$0.20	\$0.00
\$500 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$1,000 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$2,500 - per month	\$0.095	\$0.095	\$0.20	\$0.00
Time Commitment	1+ Outgoing	1-8XX Incoming	Calling Card	Calling Card
36 Months	Rate Per Min	Rate Per Min	Rate Per Min	Surcharge
Usage				ou. on ange
\$100 - per month	\$0.105	\$0.105	\$0.20	\$0.00
\$500 - per month	\$0.099	\$0.099	\$0.20	\$0.00
\$1,000 - per month	\$0.095	\$0.095	\$0.20	\$0.00
\$2,500 - per month	\$0.089	\$0.089	\$0.20	\$0.00

Billing Increments: All 1+ and 1-8XX calls are billed in 6-second increments with a 30-second minimum. All calling card calls are billed in 60-second increments with a 60-second minimum.

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### **SECTION 5 - CURRENT RATES**

#### 5.4 Business One

5.4.4 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of South Carolina where technically available.

5.4.4.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.065	\$0.065	\$0.20
24 Months	\$0.060	\$0.060	\$0.20
36 Months	\$0.055	\$0.055	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is limited to existing customers at existing locations.

5.4.5 The following intrastate rates are available to LDMTS business customers who purchase certain bundled service plans. The plans could include such Windstream products as wireline, wireless, Internet and paging. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of South Carolina where technically available.

5.4.5.A Switched Rates - Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.085	\$0.085	\$0.25
12 Months	\$0.080	\$0.080	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is limited to existing customers at existing locations.

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#### **SECTION 5 - CURRENT RATES**

### 5.4 Business One

- 5.4.6 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of South Carolina where technically available.
  - 5.4.6.A Switched Rates Non-Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.095	\$0.095	\$0.25
12 Months	\$0.090	\$0.090	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is limited to existing customers at existing locations.

5.4.7 The following intrastate rates are available to business customers who utilize T1 level service. The per minute rates listed below are applicable at all times for calls made within the State of South Carolina where technically available.

#### 5.4.7.A Switched Rates - T1 Plan

1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Cailing Card Rate Per Minute
\$0.055	\$0.055	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

This plan is limited to existing customers at existing locations.

### **SECTION 5 - CURRENT RATES**

#### 5.4 Business One

5.4.8. The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of South Carolina where technically available.

### 5.4.8.A Switched Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.080	\$0.080	\$0.25
12 Months	\$0.075	\$0.075	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

5.4.9 The following intrastate rates are available to business customers who utilize dedicated services. Customers may select a 12-month plan, a 24-month plan, or a 36-month plan. The per minute rates listed below are applicable at all times for calls made within the State of South Carolina where technically available.

### 5.4.9.A Dedicated Rates

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
12 Months	\$0.040	\$0.040	\$0.20
24 Months	\$0.035	\$0.035	\$0.20
36 Months	\$0.030	\$0.030	\$0.20

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

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#### **SECTION 5 - CURRENT RATES**

#### 5.4 Business One

# 5.4.10 Business Connect Bundle Offering

The following Block-of-Time Offerings are available to LDMTS business customers who subscribe to a Windstream Business Connect Bundle Plan. The Offerings allow a customer to purchase a block of time for direct dialed intrastate and interstate LDMTS calls for a monthly rate. Calls placed after the block of time is used in a given month are charged at a set rate per minute. Unused minutes cannot be carried over to the next month. The monthly rates listed below are applicable for intrastate and interstate LDMTS calls where technically available. The overtime per minute rates listed below are applicable at all times for intrastate LDMTS calls. Applicable overtime per minute rates will apply for interstate calling.

Block of Minutes	Monthly Rate	1+ Outgoing Overtime per Minute Rate
500	\$24.95	\$0.055
1,000	\$47.95	\$0.055
2,000	\$91.95	\$0.055

The calling card rate will be \$0.20 per minute with no surcharge for intrastate and interstate calling.

Customers who subscribe to Toll-Free Service will be charged a usage sensitive rate of \$0.075 per minute for intrastate calls. The applicable interstate rate will apply for interstate calling. The monthly fee per toll-free number will apply.

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum.

The monthly rate and block-of-time is applied per account, not per line.

#### **SECTION 5 - CURRENT RATES**

# 5.5 Residential Toll-Free Service

#### Plan 1

The following flat rate and monthly fee is for residential users of inbound toll-free service. This rate is applicable for all times for calls made within the State of South Carolina where technically available.

Rate per minute: \$0.25

Monthly fee: \$2.50

This plan is limited to existing customers.

### Plan 2

Rate per minute: \$0.20

This plan is only available to customers that subscribe to Windstream long distance service.

Calls will be rated at one minute minimum and one minute increments.

### Payphone Surcharge

There is a \$0.50 surcharge for completed toll-free calls made from payphones.

#### 5.5.1 Residential Account Code Service

Residential Account Code Service is an optional service for direct dialed intrastate and/or interstate long distance calls that offers customers a way to track long distance usage. This Service allows customers the ability to have calls, which need to be charged to other individuals, separated and displayed on their telephone bill. Account Code Service requires callers to enter a unique code for completion of a long distance call. The Company's network will authorize calls only if the unique code is entered. This service is offered where technically available.

Monthly Fee per Account:

\$2.50

### 5.6 Prepaid Card Service

Windstream Prepaid Cards are available in various denominations of units as specified by the Company. This price is inclusive of all taxes. Prepaid Cards will be sold at prices rounded to the nearest cent.

Domestic Denominations Current Price Per Unit

All Units

\$0.10

Cards will be decremented by one unit for each minute or fractional part of a minute for interstate calls. These rates apply twenty-four hours per day, seven days per week.

#### Payphone Surcharge

The surcharge rates below apply for completed prepaid calling card calls made from payphones.

10 Minute Prepaid Calling Cards <sup>1</sup>
30 Minute Prepaid Calling Cards <sup>1</sup>

\$.00

\$.35

60 and 90 Minute Prepaid Calling Cards 1

\$.50

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#### **SECTION 5 - CURRENT RATES**

### 5.7 Business Offerings

The following offerings are available to business customers only. These offerings are available only when and where technical and billing capabilities exist. The rates under these offerings are determined at the bill level by charges reflected on the current bill. Effective December 31, 2000, these offerings will only be available to existing customers at their existing locations.

Dial "1" Outbound Service is available at the rates listed in Section 5.7.2.

Business Toll Free Service is available at the rates listed in Section 5.7.4.

Business Calling Card Service is available at the rates listed in Section 5.7.5.

#### 5.7.1 <u>Determination of Duration</u>

- (a) For Direct Dialed calls, chargeable time begins when the connection is established between the calling station and the desired telephone.
- (b) Chargeable time ends when the connection is terminated.
- (c) Chargeable time does not include the time lost because of faults or defects in the service.

### 5.7.2 Rates for Dial "1" Outbound Service

The rates listed below are per whole minute. They will be pro-rated and applied in six second increments after the first thirty second initial increment per call. Each call will be a minimum of thirty seconds.

TERM AGREEMENT	SPENDING LEVEL						
	\$0.00 to \$149.00	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000 +		
Month to Month	\$0.1775	\$0.1633	\$0.1562	\$0.1491	\$0.1420		
1 Year	\$0.1775	\$0.1580	\$0.1509	\$0.1420	\$0.1331		
2 Years	\$0.1775	\$0.1544	\$0.1473	\$0.1385	\$0.1296		

#### 5.7.3 Spending Level Tiers

The charge for Intrastate per minute usage per bill will be based on the rate associated with the corresponding Spending Level and Term agreement as reflected in the table in 5.7.2. The Spending Level is determined by the sum of the charges for certain service offerings on that bill.

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## **SECTION 5 - CURRENT RATES**

# 5.7 Business Offerings (Cont'd)

# 5.7.4 Rates for Business Toll Free Service

Rates for Business Toll Free Service consist of the following per minute rates and a monthly recurring rate. The following per minute rates for Business Toll Free Service will be applied as described in 5.7.3.

Per minute rate:

TERM AGREEMENT	SPENDING LEVEL						
	\$0.00 to \$149.00	\$150.00 to \$399.99	\$400.00 to \$699.99	\$700.00 to \$999.99	\$1,000 +		
Month to Month	\$0.1600	\$0.1472	\$0.1408	\$0.1344	\$0.1280		
1 Year	\$0.1600	\$0.1424	\$0.1360	\$0.1280	\$0.1200		
2 Years	\$0.1600	\$0.1392	\$0.1328	\$0.1248	\$0.1168		

Monthly Recurring Charge:

\$3.00 per month

# 5.7.5 Rates for Business Calling Card Service

Per Minute Charges

\$0.20

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